

**Return Material Authorization Form**

RMA #:

**Company Name:**  
**Customer Contact:**  
**Contact Email:**

**Date:**  
**Contact Phone:**  
**Contact Fax:**

**PLEASE COMPLETE THIS FORM AND RETURN WITH PRODUCT.**

Some CEO customers receive repair estimates and choose not to repair the product. CEO does not wish to store customer owned product for long periods. In the event this occurs, please indicate whether your company prefers to have the product returned or whether CEO can dispose of the product. (Note: CEO customers are liable for the cost of shipping returned items.)

**Return**

**Dispose**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

Please give a detailed description of the fault(s), by serial number, of item(s) being returned. This information may include: normal operating conditions, operating conditions or special circumstances at the time of fault, and how the product interacts with larger systems if it is embedded.

<b>Product Number</b>	<b>Serial Number</b>	<b>Fault Description</b>
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**Technical Contact:**  
**Technical Email:**

**Phone Number:**

International Customers: Add this phrase on commercial invoice: "US GOODS RETURNED TO MFG. FOR REPAIRS" and complete a Foreign Shipper Declaration per 19 CFR 10.1 (a) (CEO-FORM-0042).

All Customers: Please reference the RMA number on the outside of the return package.

**Cutting Edge Optronics charges an evaluation fee for some returned product(s). If the product is no longer covered by warranty, or if the product is under warranty and has no fault or has been damaged by the user, an evaluation fee will be assessed. Return of any CEO product on an RMA number shall constitute consent to application of the evaluation fee. Fees are: \$100 minimum and up to 10% of purchase price for each laser diode device; \$500 for each pump module or standard electronics unit; \$2000 for each MIRUS laser product; and up to \$5000 for each ADAMIRUS/PATARA laser product, custom laser system, or custom electronics.**